Cookie Policy

CiviQ's OpenConsult consultation platform, referred to as, the "platform", uses cookies. Cookies are small text files that can be used by websites to make a user's experience more efficient.

The General Data Protection Regulation states that we can store cookies on your device if they are strictly necessary for the operation of the platform. For all other types of cookies we need your permission.

You consent to our necessary cookies if you continue to use our website.

This platform uses different types of cookies. All cookies and their functions are listed below. You can opt out of cookies that are not necessary for the functioning of the platform. If you do not wish to use Necessary Cookies then you must refrain from using the platform.

You can at any time opt-in or withdraw your consent from non-essential cookies by clicking on the options provided in Privacy Settings.

Learn more about who we are, how you can contact us and how we process personal data in our ***Privacy Policy***.

Types of cookies we use

The platform uses two types of cookies: necessary cookies and statistic cookies.

Necessary cookies are session cookies, meaning that they stay are not persistently stored on your computer or mobile device. Session cookies are used to deliver basic functions of a website while you are actively using it. Session cookies are generally erased when you close your browser.

Necessary (5 cookies)

Necessary cookies help make a website usable by enabling basic functions like page navigation and access to secure areas of the website. The website cannot function properly without these cookies.

Name	Provider	Purpose	Type
Session cookies starting with 'SSESS'		Preserves users states across page requests. Does not collect any personal information	HTTP Cookie
has_js		Stores information about user browser has Javascript enabled.	HTTP Cookie
cookie-agreed		Contains user consent on accepting all cookies.	HTTP Cookie
JSESSIONID		Helps us to monitor performance of application with collecting performance metrics. This cookie stores a session identifier for New Relic which provides performance monitoring.	HTTP Cookie

Statistics (2 cookies)

The platform uses Google Analytics third party service provider who provide analytics services. Google Analytics uses statistics cookies which are placed on your device in order to deliver their services. These are outlined below.

Name	Provider	Purpose	Type
"_ga" "_gid"		Used by Google Analytics to track statistics of clicks on links, page visits and downloads. It doesn't collect any personal data as user session or IP is not shared with GA services, but provided as anonimized statistical data to help us improve our application.	HTTP Cookie

CiviQ’s platform does not use Marketing cookies for marketing purposes. Marketing cookies are used to track visitors across websites. For more information on our cookie policy email privacy@civiq.eu.